

Appendix E: Exception Codes

The codes are made up of a three-character identifier representing the downstream service and an exception code. These are routinely extended with application changes.

Downstream service identifiers are as follows:

ID	Service
ALR	Alerts
AUT	Customer and Broker authorisation
CSI	Customer Service Interface
DBR	Document Business Rules
EXH	Not applicable – covers exceptions reaching services
ISA	Image Delivery
ISV	Imaging Access
PCS	Property Certificates
PTS	Property Identifier Translation
VPX	VOTS Proxy
WSE	Not applicable – covers Web Service Errors

Code	Exception Condition
ALR001	Database Error
ALR002	An error has occurred while validating the document id
ALR003	An error has occurred while validating the document id
ALR004	An error has occurred while validating the document id
ALR005	An error has occurred while checking the status of the subjects
ALR006	An error has occurred while checking the status of the subjects
ALR010	No subscription subjects can be found
AUT001	Format error in reseller id.
AUT002	Unknown reseller id.
AUT003	End-customer id not supplied.
AUT004	Cannot allocate next customer id.
AUT005	Bad customer id.
AUT006	Unknown customer id.
AUT007	Parent customer id has no authorisations.
AUT008	Cannot obtain customer data for order fulfilment.
AUT009	Unauthorised broker.
AUT010	Unauthorized Access to Web Service.
AUT011	Access to Web Service unavailable.
CSI001	The customer details retrieval failed.
CSI002	The customer details update failed.
DBR444	PropertyIdentifierValidate failed
DBR801	VOTS database error
DBR802	TitleStatus call failed (DocumentStatus)

Code	Exception Condition
DBR803	An error has occurred while obtaining the document status
DBR804	A title search document could not be created
DBR805	Invalid internal titlesearch call
DBR806	An error has occurred while accessing the imaging system
DBR807	A history search document could not be created
DBR808	An error has occurred while retrieving the paper title image
DBR809	System integrity error (EC) – Digital Instrument Configuration problem
DBR810	Cannot perform a digital instrument search
DBR811	Digital instrument search returned an error
DBR812	Error initiating document images call (plan)
DBR813	Error obtaining the list of owners corporation on the plan
DBR814	Error obtaining an owners corporation of the plan
DBR815	Error creating owners corporation pdf
DBR816	Message: Instrument <dealing number> is unregistered. Occurs when the dealing being searched is not registered OR when instrument does not have an attachment and an InstrumentMissingAttachment have been received from VOTS
DBR817	Message: Certificate <selected Property Certificate Name> requires a Copy of Plan to be supplied. Either select the 'Copy of Plan' from the list below OR Copy of Plan has been ordered previously with the following number: Order Number. An Order Number is the Receipt Number.
DBR818	You must select either the 'Copy of Plan' or if you have ordered the Copy of Plan previously, provide an order number.
DBR819	No matching plan could be found in order <order number supplied>.
EXH001	Service is disabled
EXH006	Server communications error - usually caused by timeout errors in handling responses.
EXH007	The requested service is unknown
EXH009	Access to the requested service is denied
EXH010	A processing exception occurred in the service
EXH011	Authentication check for customer failed
EXH012	Billing Pricing Table Look-up failed
EXH013	Portal initialisation error (report to support).
EXH014	Unsupported Schema Version
EXH100	Unknown exception.
ISA003	The <i>InterStore</i> software has reported a retrieval error.
ISV112	No ImageID fields found in images request.
ISV113	An ImageID format is invalid.
ISV114	No scan date.
ISV115	SPEAR start date missing.
ISV116	Invalid scan date.
ISV117	Internal Error.
ISV118	VOTS RegistrationState call failed.
ISV119	Unexpected registration state.
ISV120	Message: An error has occurred while accessing the Document Hub. Occurs when no response is received from VOTS or when VOTS returns Access Denied response
PCS002	Invalid isSelected parameter.
PCS098	Document Type is missing in the request

Code	Exception Condition
PCS099	Document Id is missing in the request
PCS106	The searchstring input field for the certificate View/Fax transaction is invalid.
PCS109	The searchstring input field for the instrument section get transaction is invalid.
PCS112	Internal error in OneOff certificate – invalid certificate type
PCS113	The restart point parameter for the pea/pcs_application_restart is invalid
PCS115	The title search certificate related to an instrument cannot be found. This indicates an internal software fault
PCS120	The start/end of the title search document section containing an instrument cannot be found. This indicates an internal software fault
PCS140	Internal error while creating/updating customer details
PCS150	The Land Index validation has failed
PCS151	Section151 Update Certificates Error
PCS152	Section151 Apply Discounts Error
PCS153	An error has occurred while validating the NOD Request schema
PCS155	Error obtaining titles or bodies corporate.
PCS160	A Logic error has occurred while processing volume/folios
PCS170	There is not enough memory to complete your request
PCS175	There is not enough memory to complete your request
PCS176	An error has occurred while obtaining the Bodies Corporate information
PCS180	Plan/Instrument validation has failed
PCS181	Title validation has failed
PCS182	Parcel validation has failed
PCS190	A Logic error has occurred while processing certificate list
PCS200	A Database error has occurred while processing your request
PCS201	DealingSearch failed
PCS203	pcs_identifier_validate failed.
PCS205	Error occurred while getting the selected property or validate the selected property pfi
PCS206	PitsIdentifierBuild web service has failed
PCS207	PitsIdentifierDelete web service has failed
PCS208	PitsPropertySelect web service has failed
PCS210	An error occurred while obtaining the PDF Image
PCS211	There is not enough memory to complete your request
PCS220	PTS Identifier Store has failed
PCS230	TitleStatus call failed.
PCS240	TitleSearch call failed.
PCS250	Incomplete Postage Information provided.
PCS280	PDF Related Error.
PCS290	TitleStatus has returned an invalid status
PCS301	The supplied peaid belongs to a complete application
PCS370	PropertyCertificateView failed (When called from TitleVerify)
PCS501	The supplied peaid either does not exist, or is not in the correct state (application_status)
PCS502	For a PropertyExtraDataValidate call, the selected property from the supplied xml does not match the selected property from the PropertyCertificatesAvailable call.

Code	Exception Condition
PCS503	The application does not belong to the calling customer or the application has not reached a status accessible for this call
PCS504	The application does not belong to the calling customer or is not in the correct state (application_status)
PCS505	The application does not exist or the package_type is not correct for this application
PCS506	The application cannot be changed at this time
PCS597	LargePdf Configuration Error
PCS598	Various errors related to retrieving titles or Bodies Corporate
PCS601	An "internal only" field is invalid This indicates an internal software fault
PCS701	The customer cannot be found in the database. This indicates an internal software fault
PCS801	An internal error has occurred while adding instrument numbers to the certificate list
PTS000	SOAP initialization error.
PTS050	Communications error with downstream services
PTS051	Corrupt message from service [name] response
PTS052	Service [name] exception
PTS053	Unexpected message id
PTS060	A database error has occurred
PTS061	Unknown error condition (code supplied)
PTS109	Error in identifier build.
PTS112	Error storing identifiers and alternate addresses for an order. Application create only.
PTS150	Error in pts property select.
PTS200	PTS database error.
PTS201	PTS database connect error.
PTS202	VOTS API error.
PTS203	Validate API error.
PTS993	PTS search system error (PTS direct).
PTS996	PTS DB search error (after VOTS call).
PTS997	PTS search system error (after VOTS call).
PTS998	PTS DB search error (PTS direct).
PTS999	SOAP call error.
VPX001	Error when sending request to VOTS
VPX002	Invalid VOTS response
VPX003	Invalid API_TITLE_STATUS response
VPX004	Invalid API_TITLE_SEARCH or API_CANCEL_SEARCH response
VPX005	No Message ID
VPX006	Either Final Search on an instrument (which is not allowed) or internal system error.
VPX007	Internal Error
VPX008	Message Initialisation Error.
VPX009	Connection Error
VPX010	Internal Exception
WSE001	Exception in service <i>name</i>
WSE002	No messageID in Service <i>name</i> response
WSE003	VOTS exception

Code	Exception Condition
WSE004	Unexpected messageID <i>messageId</i> returned from service <i>name</i>